First Aid Assistance Service

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Abstract—The first medical aid may be delivered untimely due to some difficulties such as a traffic jams, a lack of free ambulances, etc. Volunteers may be involved to decrease the emergency response time. The proposed first aid assistance service enables the first aid to be delivered from volunteers to patients.

All panic signals are processed by dispatching service that automatically distributes patients who need to get help to free nearby volunteers according to their locations. Electronic Health Record service provide medical information about patient. And First Aid Guide service gives number of first aid steps to volunteers according to patient state, as it is shown in Fig. 1.

In case of a positive answer, a route from patient to volunteer is built.

The service uses Smart-M3 platform and a software framework SmartSlog for a virtual information environment construction of the user and the publication of information to smart space based on a given ontological model. Information describing the interaction of participants in the smart space is presented in the ontological model, which is part of the application.

![Fig. 1. Architecture of First Aid Assistance Service](image)

![Fig. 2. First aid scenario: panic button.](image)

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